



## **Policy Document**

# Modern Slavery and Human Trafficking Policy

Rev 3.1 May 2025

#### Our purpose

To create a healthier, safer, and more beautiful world.

#### Our mission

To be the market leader and trusted partner for clients.

#### **Our values**























# Modern Slavery and Human Trafficking Policy

Associated	Whistle Blowing Policy	IMS Reference:	IMSM07
Group Policies:	Colleague Handbook		
	Equality, Diversity & Inclusion policy		
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Revision	Date	Revision Description	Requested by
Rev 2	September 2023	Updated policy and procedure	Emma Thompson
Rev 3	September 2024	Reviewed policy and updated onto new template	Emma Thompson
Rev 3.1	May 2025	Reviewed policy and updated onto new template	Sammy Rentmore

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Term / Acronym	Definition / Meaning
Nurture or 'The Organisation'	Nurture Group including Nurture Landscapes Limited, Gavin Jones Limited, Nurture Pest Services Limited, Tivoli Group Limited & Gristwood & Toms Limited.
СРО	Chief People Officer
CEO	Chief Executive Officer
ELT	Executive Leadership Team





#### 1 Introduction

- 1.1 Anti-slavery policies were introduced by the government in the United Kingdom in 2015 under the Modern Slavery Act 2015. These policies were set out to ensure organisations and supply chains are slavery free.
- 1.2 Modern slavery is a crime and a violation of fundamental human rights. It takes various forms, such as slavery, servitude, forced and compulsory labour and human trafficking, all of which have in common the deprivation of a person's liberty by another to exploit them for personal or commercial gain.
- 1.3 Nurture is also committed to ensuring there is transparency in its own business and in its approach to tackling modern slavery throughout its supply chains, consistent with disclosure obligations under the Modern Slavery Act 2015.
- 1.4 Nurture expects the same high standards from all of its contractors, suppliers and other business partners, and as part of its contracting processes, Nurture includes specific prohibitions against the use of forced, compulsory or trafficked labour, or anyone held in slavery or servitude, whether adults or children, and Nurture expect that its suppliers will hold their own suppliers to the same high standards.

### 2 Purpose

2.1. This policy reflects the organisation's commitment to acting ethically and with integrity in all business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in the organisation's supply chains.

### 3 Scope

3.1 This policy applies to all colleagues, officers, consultants, self-employed contractors, casual workers, agency workers, volunteers, and interns.

### 4 Roles and Responsibilities

#### 4.1. Line Managers

Has primary and day-to-day responsibility for implementing this policy, monitoring its use and effectiveness, dealing with any queries about it, and auditing internal control systems and procedures to ensure they are effective in countering modern slavery.

#### 4.2. Colleagues

All colleagues employed within the Nurture group are asked to familiarise themselves with the Modern Slavery policy at the start of their employment and are contractually obligated to adhere to the policy and attend training as and when required.

#### 4.3. **CPO**

Has overall responsibility for ensuring this policy complies with our legal and ethical obligations, and that all those under our control comply with it.

### 5 Communications

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- 5.1. Nurture employs over 4,000 people, as a company we ensure that our people are trained, supported, and safeguarded by the Nurture Group.
- 5.2. Policies and procedures are embedded and understood throughout the organisation through internal and external communication, including training.

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5.3. We have detailed in our Whistleblowing Policy our named Whistleblowing Officers and an independent Whistleblowing Helpline for whistleblowing concerns with Protect.

#### 5.4. Training and Awareness:

- Cross business training is led by a Learning and Development Team.
- Modern Slavery and Whistleblowing are two of ten mandatory courses completed within the first 90 days for all management and business support colleagues.
- Modern Slavery is included in all new colleague inductions.
- We deliver tailored business briefs for all frontline colleagues and subcontractors.
- Full training needs analysis for all acquisitions with mandatory training completed during the transition.
- All training and business briefs are reviewed annually, and refresher courses are issued for completion as necessary.

#### 5.5. Risk Assessment:

- Nurture's Operating Model (Direct Supply) means significantly less risk on Modern Slavery
- Modern Slavery and Right To Work controls are well established within the Group with training and compliance embedded into our Operating Model
- We have multiple points of scrutiny with any areas for improvement highlighted and supported by an improvement plan.
- We always look to adopt best practice and will seek to develop partnerships with expert bodies in the fight against Modern Slavery

### **6 Supply Chain Compliance**

- 6.1. All Nurture Group companies work to the same standards, framework and due diligence when choosing new suppliers.
- 6.2. Our suppliers complete a standardised "new supplier questionnaire" requesting documentation and evidence of their modern slavery policy.
- 6.3. We apply a risk-based approach to the onboarding of new subcontractors and suppliers.
- 6.4. We use reputable agencies for recruitment, any new agencies are approved by our Head of Procurement.

### 7 Reporting a Modern Slavery Concern

- 7.1. Nurture's Modern Slavery and Human Trafficking Policy and Whistleblowing Policy are intended to provide guidance on how concerns can be communicated to the organisation.
- 7.2. We aim to encourage openness and will support anyone who raises genuine concerns in good faith under this policy, even if they turn out to be mistaken.
- 7.3. We are committed to ensuring no one suffers any detrimental treatment because of reporting in good faith their suspicion that modern slavery in whatever form is or may be taking place in any part of our own business or in any of our supply chains.

### **8** Monitoring and Auditing

8.1. The CPO has responsibility for ensuring this procedure is implemented accordingly and monitored appropriately.





### 9 Compliance

- 9.1. The prevention, detection, and reporting of modern slavery in any part of our organisation or supply chains is the responsibility of all those working for Nurture or under our control. Colleagues are required to avoid any activity that might lead to, or suggest, a breach of this policy.
- 9.2. Adherence to this Policy is both an individual and a corporate responsibility. Wilful breach of this policy, or unauthorised departure from the Procedures derived from this Policy, may invoke the disciplinary procedure.

### 10 Review and Improvement

- 10.1. The CPO is responsible for reviewing this procedure.
- 10.2. The Modern Slavery Statement and Policy will be reviewed annually in accordance with clause 6 of the Modern Slavery Act 2015 making any recommendations for improvement and presenting these to the ELT / CEO for further consideration.

